

Raptor's View Wildlife Estate

GES Medical Response

from GES Africa and GES Medical Response...

We are pleased to announce that the GES Medical Response team will be working very closely with the GES Africa security team on Raptor's View Wildlife Estate and with the renewal of the security contract on the estate we are including free medical response to all residents and visiting friends and family on the estate.

Please note that this only includes our primary response and stabilization services. This means that we will respond, free of charge, to assess and stabilize acute injuries or illnesses. Unfortunately, this will not cover the ambulance transfer to a hospital (please see below criteria).

Any resident who is an existing member of GES Medical Response will still have the same valid contract - but the charges will now fall away.

060 528 2784 – GES Medical Response

GES Medical Response (GMR) includes:

- 24-Hour medical advice with access to qualified and registered medical personnel on call.
- 24-Hour emergency response to incidents on Raptor's View Wildlife Estate. Stabilization of patient(s) where possible and as required.
- The term stabilization may include such interventions as, but are not limited to, manual ventilation, defibrillation, establishing of IV drips, administering of medication or medical oxygen. Stabilization may also include the application of immobilization devices and apparatus, and may also include extrication techniques.
- Liaison with other medical services companies on transfer of patient(s) to suitable medical facility / hospital if required.
- 24-Hour access to the GMR ambulance service.
- After hours referral to emergency doctor and dentist via GMR's 24 Hour Control Centre.

GES Medical Response (GMR) Service excludes:

Ambulance transport of the patient(s) to a dedicated medical facility / hospital, and handover administration are NOT included in the above package, and will attract an additional charge. Costs for ambulance transport services will be determined by the distance and travel time to the medical facility / hospital. GMR's ambulance service is guided by the BHF (The Board Healthcare Funders) regulations for such costs.

Where the client is a member of a medical aid scheme, and where the patient is the main member or a dependent of the main member, the cost of the ambulance service will be for the account of the medical aid scheme. In the event that the medical aid scheme fails to pay the full amount, or a portion of the amount, the client will be held responsible for the outstanding account.

Where the patient has been injured on your premises, but the patient is not a member of a medical scheme or covered by a third party funder, then the cost of ambulance transport of the patient are for the client's own account. If the patient is a member of a medical scheme, or is covered by a third party funder, GMR is able to render these accounts directly to medical schemes, insurers and other third party funders on the patient's behalf. The client may also be able to recover these costs under its public liability insurance.

Due to poor road infrastructure, emergency medical response may be undertaken by GMR's conventional or specially adapted 4x4 ambulance as may be required from time to time

Please contact medicalresponse@neahgesafrica.com for queries or further information.