

Residents Information Pack

Welcome to Raptor's View Wildlife Estate! This document contains information relevant to daily living on the estate; please see our website – www.raptorsview.co.za for further information on the estate, Hoedspruit and surrounds.

Important Contact Information

Office

Our office is run by Roz Saverton from 08.30-12.30 and 13.30-16.30, Monday to Friday and all queries should be referred to her at the above contact numbers and email.

She is assisted by Wilna Mew as office coordinator from Monday to Friday 08.00-13.00

Our office is located at # 14 Safari Junction.

Farm Management

Byron Wright is our Farm Manager and he (or one of his assistants) can be reached on 071 675 2525, his assistants are Dirk Lourens and Tinus Koen.

Security

The Raptor's View security contractor is Canyon Risk Management.

Canyon Risk Control Room 086 111 5216

Canyon Risk Mobile Unit - 083 321 3388

Raptor's View Estate cell - 071 675 2525

Main gate - 015 793 1663

Medical Response – 072 170 0864 (Pieter Papsdorf)

As part of our security contract with Canyon Risk Management Raptor's View residents, visiting friends & family and domestic workers have access to the Hoedspruit Medical Rescue service 24/7 on the estate in the case of a medical emergency.

Access

Residents

Residents need an access card (obtained from the office) which is used as a swipe card for entry and exit at the main gate.

Visitors

Visitors need to enter the stand number to be visited on the keypad at the gate, the intercom connects to the resident's registered cell phone number and he/she presses '9' on their cellphone to raise the boom. An exit code is required for visitors and this is obtained by the resident sending a sms 'tap1' to the access control number - 076 302 8380. A 5 digit exit code is sent back by sms and this code is entered into the keypad at the gate to raise the boom when exiting.



P O Box 1502
Hoedspruit
1380

Tel. 015 793 0267
Fax. 086 684 0514
Email. rvhoa@mweb.co.za
www.raptorsview.co.za

If more than one exit code is required the sms should be 'tap2, 3 or 4' etc. The maximum is tap 5, so if more than 5 exit codes are needed a further sms will be required. Codes expire at midnight of the day obtained. The boom has a 5 second delay before closing so please ensure you drive through in good time. Please do not tailgate and enter or exit with the previous car as this not only leads to gate and/or vehicle damage but also puts our security system at risk.

Extended Stay

Extended stay cards for visiting friends and family can be applied for through the Raptor's View office.

Contractors

All contractors and suppliers are required to enter the estate through the contractor's gate and have the necessary security clearance for their workers and drivers. Contractors must be pre-approved by the Home Owners Association.

Board of Directors & Sub-committees

Our estate is run by a board of directors (who are in turn supported by various sub-committees) elected by the Home Owner's Association (HOA) for a two year period.

The current directors are Janine Scorer, Richard Braun, Lovelle Henderson, Brain Saverton and Fred Scherf.

There are several sub-committees headed by one or more directors and supported by residents; they are:

Ecology & Farm Management	Security, Health & Safety	Building & Construction
Communication	Finance & Legal	Projects

Communications

- A monthly news bulletin is emailed to update residents on current estate events.
- The Raptor is a wildlife newsletter emailed out regularly with interesting estate nature sightings – all residents are encouraged to send in their records and photographs for inclusion.
- We have a bulk SMS service from the office for emergency notifications – usually relating to power outages, fires, causeway flooding or exciting wildlife sightings – like leopard and wild dog!

Domestic, Gardening, Pool and Other Services

Please see our website for a list of contractors in good standing with the home owners' association or request a copy from the office.



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Emergencies

Security - Estate Management – 071 675 2525
Canyon Risk Control Room 086 111 5216
Canyon Risk Mobile Unit - 083 321 3388
Hoedspruit Medical Rescue – 072 170 0864 (Pieter Papsdorf)

Snakes - Kinyonga Reptile Centre on 015 795 5203 or 082 299 3981
Or call our farm manager on 071 675 2525
(Snakes are generally more afraid of you than you are of them; but a cornered (venomous) snake could be unpredictable and dangerous so please don't give in to instinctive bludgeoning but rather call a qualified person to assist with its removal from your house.)

Fire - Call our farm manager on 071 675 2525
Property firebreaks are mandatory and fire extinguishers, fire hoses and beaters are highly recommended.

Medical - Hoedspruit Medical Rescue – 072 170 0864 (Pieter Papsdorf)
As part of our security contract with Canyon Risk Management residents have access to the medical response team in the case of a medical emergency on the estate.

Hoedspruit Medical Centre – 015 793 0606 (Dr.s Blair, Llewellyn & Rogers)
After Hours – 084 770 1743

Dr Jaco Blignaut – 015 793 1894, 074 970 7278, 074 483 8052

Facebook

The estate has a 'Raptor's View Wildlife Estate' page as well as pages for 'Flora, Birds and Butterflies of Raptor's View'.

Farm Watch

Hoedspruit Farmwatch offers the community a safety support service and their reaction unit will assist and respond to emergency calls from their members in any situation that potentially indicates a threat to life or property. They work closely with the SAPS (South African Police Service).



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Management Team

Our farm manager is Byron Wright and he is assisted by Dirk Lourens and Tinus Koen and they have a team of 10 - Colbert Sibuyi, Jameson Moeng, Lucky Matene, Morris Khosa, Movett Mogakane, Pieter Makaseuela, Regel Ngwenya, Reuben Mashale, Clive Manzini and Bootjie Maoko.

Maps – Walks & Trails

We have 3 set walking/cycling trails on the estate – the Lion, Buffalo and Aardvark trails – of varying length and degrees of difficulty! Please see our website for copies of the full estate map and walking trails or request copies from the office. When walking or cycling please respect the privacy of other residents.

Refuse Removal

Domestic waste is collected every Thursday and there is a nominal charge for this service.

Refuse bags awaiting collection must be placed in an animal proof bin; the farm manager and his team can assist with the animal proofing of bins.

We actively encourage recycling and coloured bags (available from the office, again at a nominal cost) are used for the recyclables; black bin bags must be used for wet (and other non-recyclable) waste.

Recycling

Items for recycling include:

- cardboard (thick packing boxes, thin foodstuff boxes)
- paper (newspaper, wrapping paper, computer paper)
- tins (beer & drinks cans, tinned food cans)
- glass bottles & jars
- all plastics
 - hard plastic (plastic pipes, plastic chairs, cleaning/detergent plastic bottles, shampoo & deodorant bottles)
 - soft plastics (carrier bags, shrink wrap, bubble wrap)
- scrap metal
- tin foil
- polystyrene (vegetable & fruit punnets)

The recyclables do not need to be separated out.

Items **NOT** for recycling include:

- wet waste (foodstuffs, disposable nappies)
- wood
- material
- silicone
- batteries
- light bulbs & fluorescent tubes
- printer cartridges
- electronics
- screws & nails (unless in a glass jar)

There is a recycling drop off point at Pick 'n Pay (between the supermarket and bottle store) where light bulbs & fluorescent tubes, batteries and printer cartridges can be disposed of; and Lowveld Power Tools (Moose/Panther streets – next to Splinters) kindly take defunct electronic items.

Rules

Our full homeowner and building rules are on our website but the most salient ones are reiterated here:

Speeding – our speed limit is strictly 30km p/h.

Please adhere to this limit – not only is speeding a danger to the walkers & cyclists (and children) on the estate but there are also many vulnerable small creatures on the roads – snakes, chameleons, squirrels, birds etc.

No overtaking is allowed.

Domestic Pets – no pets are allowed on the estate.

This is to prevent interbreeding with our indigenous wildlife populations, and because domestic pets can spread diseases to which our wildlife has no resistance.

Feeding of Wildlife – this is not allowed.

Feeding not only disturbs the natural foraging behaviour of the animals concerned but creates a dependency in those animals to being fed. This in turn leads to them becoming habituated and unafraid of humans. In particular monkeys, baboons, warthog and nyala very soon become a problem - creating havoc and damage to property.

Firebreaks – a minimum of 10m around the house must be maintained annually.

This is a safety precaution that includes grass cutting, some bush clearing and trimming of trees that are particularly close to the thatch roofs.

Drones – no drones are permitted to fly over the estate.

Indigenous Plants – no exotic plants can be grown on the estate.

Invasive and exotic trees and plants quickly become a huge problem for an estate like ours. Many of these introduced species are extremely aggressive and very quickly “take over” from the original habitats. Not only does this rule make obvious sense to protect our environment and animals but there is now country wide legislation in place requiring land owners to remove invasive plants to avoid prosecution.

Noise & Light Pollution

Raptor's View is a tranquil, quiet wildlife estate and we request that all residents respect this quality of life and keep noise to a minimum. Every consideration should be given to making sure that your lighting does not impact on your neighbours especially in boma and braai areas. No Spotlights are allowed.

Building

The building rules & guidelines on the estate include - that houses may only be single story, within a 15m radius of the central plot peg, have thatched roofs and the exterior walls to be one of a choice of 3 specific colours. All additions and alterations require approval from the RVHOA building committee.

Security

Our security provider offers a roving patrol service which can be booked to check on houses when residents are away – contact the office for current costs.

Southern Cross Schools

This is a co-educational day and boarding school offering pre-primary, primary and college education situated on the northern edge of our estate (but with their own entrance gate).

They state: “In this unique environment learners receive an independent education that balances academic excellence, sport and culture with learning that exceeds the boundaries of the classroom “.

Some of their bush lore classes – either drives or walks - often take place on Raptor's View.

Things to do and Places to see

Blyde Dam Boat Cruise

The Blyde River is dammed at the mouth of the Blyde River Canyon to create the Blyde Dam at Swadini.

There are twice daily 1.5 hour boat cruises on the dam at 11h00 and 15h00 Monday – Saturday.

Call 015 795 5961 / 072 260 4212 for more information and bookings.



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Hoedspruit Endangered Species Centre

The Centre focuses on the conservation of rare, vulnerable or endangered animals with Cheetah conservation as one of their core disciplines.

Call 015 793 1633 / 083 654 2299 for more information on activities and tours.

Kinyonga Reptile Centre

The centre's mission is to conserve through education and research; to locate, propagate and relocate rare and endangered reptiles and to establish viable captive populations of rare and endangered reptiles.

It is open daily from 08.00-17.00. Call 015 795 5203 / 082 299 3981 for entry fees and more information.

Mariepskop

At 1945m above sea level Mariepskop is the highest peak in the northern Drakensberg Escarpment. Its height has led to the presence of the military radar equipment on the top of the mountain that has aided the preservation of the area. It is very scenic and is botanically diverse and offers fantastic views. Added attractions here are forest walking trails, the Klaserie Falls and the Blyde Picnic Site.

It is run by the Department of Water & Forestry and an entry fee is payable at both the viewsite and the picnic site. Call 015 793 2581/3 for more information.

Moholoholo Wildlife Rehabilitation Centre

The centre is home to many abandoned, injured and poisoned wildlife and they run twice daily educational tours at 09h30 and 15h00 Monday – Saturday.

Call 015 795 5236 / 082 907 5984 for bookings and more information

Wildlife Checklist

There is a bird, mammal & reptile checklist booklet for the estate which is available from the office or an A4 version can be downloaded from the website.

Useful Numbers

Hoedspruit Police – 015 799 4000

Farmwatch – enquiries – 083 647 7951 emergency - 072 310 0032

Hoedspruit Fire Brigade – 015 793 0536 or 015 793 0728

East Gate Airport – 015 793 3681

Tzaneen Mediclinic – 015 306 8500

Tintswalo Hospital – 015 795 8600

Nelspruit Mediclinic – 013 759 0500

Hoedspruit Clinic – 015 793 9000/9026