
Fibre Project Feedback

We unfortunately we have to announce the official termination of the Telkom Fibre Project as of Thursday 2 August 2018.

Although we were initially excited to finally get Telkom on-site earlier in the year, due to the fact that they did not comply with their undertakings to us, we were left with no alternative but to suspend their work in late March. Our request included that they do not return until such time as we had a valid signed Master Service Agreement in place.

When the agreement was finally delivered to us we found that Telkom had reneged on a key commitment – which was that they would cover the cost of all connections between the main fibre network and the estate's individual residences.

This was a major sticking point for us, as we were unwilling to saddle the residents with what would have been a significant additional expense.

Unfortunately, despite protracted negotiations, we reached a stalemate and now Telkom has officially withdrawn from the project.

From the results of the original brief online survey that was undertaken, it is clear that the residents want a fixed-line, high speed internet solution. The subcommittee with the boards blessing will continue to explore other options along these lines for the estate. We already have some promising possibilities lined up.

Please understand that this may take some time to fully investigate but every effort will be made to expedite the investigation.

We thank you for your patience while we do so.



RVHOA Board

6th August 2018