



P O Box 1502
Hoedspruit
1380

Tel. 015 793 0267
Fax. 086 684 0514
Email. rvhoa@mweb.co.za
www.raptorsview.co.za

Residents Information Pack

Welcome to Raptor's View Wildlife Estate! This document contains information relevant to daily living on the estate; please see our website – www.raptorsview.co.za for further information on the estate, Hoedspruit and surrounds.

Important Contact Information

Office

Our office is run by Roz Saverton from 08.30-12.30 and 13.30-16.30, Monday to Friday on the above office contact numbers and email.

Wilna Mew is PA to the general manager on Mondays, Thursdays & Fridays 08.00-13.00, Tuesday & Wednesdays 08.00-16h00 – contactable directly on info@raptorsviewhoa.co.za

Our office is located at # 14 Safari Junction.

Farm Management

James Cary is our Farm Manager and he (or one of his assistants) can be reached on 071 675 2525, his assistants are Dirk Lourens and Tinus Koen. James' email is generalmanager@raptorsviewhoa.co.za

Security

The Raptor's View security contractor is Canyon Risk Management.

Canyon Risk Office 015 004 0880

Canyon Risk Control Room 086 111 5216

Canyon Risk Mobile Unit – 071 306 4463

Raptor's View Estate cell - 071 675 2525

Main gate - 015 793 1663

Medical Response – 072 170 0864 (Pieter Papsdorf)

As part of our security contract with Canyon Risk Management Raptor's View residents, visiting friends & family and domestic workers have access to the Hoedspruit Medical Rescue service 24/7 on the estate in the case of a medical emergency.

Access

Residents

Residents need an access card (obtained from Roz in the office) which is used as a swipe card for entry and exit at the main gate.



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Visitors

Visitors need to enter the stand number to be visited on the keypad at the gate, the intercom connects to the resident's registered cell phone number and he/she presses '9' on their cellphone to raise the boom.

Or an entry & exit code can be obtained in advance by the resident sending a sms 'tap1' to the access control number - 076 302 8380. A 5 digit entry & exit code is sent back by sms and this code is entered into the keypad at the gate to raise the boom.

If more than one exit code is required the sms should be 'tap2, 3 or 4' etc. The maximum is tap 5, so if more than 5 exit codes are needed a further sms will be required. Codes expire at midnight of the day obtained.

The boom has a 5 second delay before closing so please ensure you drive through in good time. Please do not tailgate and enter or exit with the previous car as this not only leads to gate and/or vehicle damage but also puts our security system at risk.

Extended Stay

Extended stay cards for visiting friends and family can be applied for through the Raptor's View office.

Contractors

All contractors and suppliers are required to enter the estate through the contractor's gate and have the necessary security clearance for their workers and drivers. Contractors must be pre-approved by the Home Owners Association – contact Wilna in the RVHOA office.

Board of Directors

Our estate is run by a board of directors (who are in turn supported by various sub-committees) elected by the Home Owner's Association (HOA) for a two year period.

The current directors are Janine Scorer (chairperson), Lovelle Henderson, Brian Saverton and Thinus Potgieter.

Communications

- A monthly news bulletin is emailed to update residents on current estate events.
- The Raptor is a wildlife newsletter emailed out regularly with interesting estate nature sightings – all residents are encouraged to send in their records and photographs for inclusion.
- We have a bulk SMS service from the office for emergency notifications – usually relating to power outages, fires, causeway flooding or exciting wildlife sightings – like leopard and wild dog!

Domestic, Gardening, Pool and Other Services

Please see our website for a list of contractors in good standing with the home owners' association or request a copy from the office.

Emergencies

Security - Estate Management – 071 675 2525
Canyon Risk Control Room 086 111 5216
Canyon Risk Mobile Unit – 071 306 4463
Hoedspruit Medical Rescue – 072 170 0864 (Pieter Papsdorf)

Snakes - Kinyonga Reptile Centre on 015 795 5203 or 082 299 3981
Or call our farm manager on 071 675 2525
(Snakes are generally more afraid of you than you are of them; but a cornered (venomous) snake could be unpredictable and dangerous so please don't give in to instinctive bludgeoning but rather call a qualified person to assist with its removal from your house.)

Fire - Call our farm manager on 071 675 2525
Property firebreaks are mandatory and fire extinguishers, fire hoses and beaters are highly recommended.

Medical - Hoedspruit Medical Rescue – 072 170 0864 (Pieter Papsdorf)
As part of our security contract with Canyon Risk Management residents have access to the medical response team in the case of a medical emergency on the estate.

Hoedspruit Medical Centre – 015 793 0606 (Dr.s Blair, Llewellyn & Rogers)
After Hours – 084 770 1743

Dr Jaco Blignaut – 015 793 1894, 074 970 7278, 074 483 8052

Dr Loftie-Eaton, Safari-Med Medical Practise – 071 696 2522

Facebook

The estate has a 'Raptor's View Wildlife Estate' page as well as pages for 'Flora, Birds and Butterflies of Raptor's View'.

Farm Watch

Hoedspruit Farmwatch offers the community a safety support service and their reaction unit will assist and respond to emergency calls from their members in any situation that potentially indicates a threat to life or property. They work closely with the SAPS (South African Police Service).



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Management Team

Our farm manager is James Cary and he is assisted by Dirk Lourens and Tinus Koen and they have a team of 10 - Colbert Sibuyi, Jameson Moeng, Lucky Matene, Morris Khosa, Movett Mogakane, Pieter Makaseuela, Regent Ngwenya, Reuben Mashale, Clive Manzini and Bootjie Maoko.

Maps – Walks & Trails

We have 3 set walking/cycling trails on the estate – the Lion, Buffalo and Aardvark trails – of varying length and degrees of difficulty! Please see our website for copies of the full estate map and walking trails or request copies from the office. When walking or cycling please respect the privacy of other residents.

Refuse Removal

Domestic waste is collected every Thursday and there is a nominal charge for this service.

Refuse bags awaiting collection must be placed in an animal proof bin; the farm manager and his team can assist with the animal proofing of bins.

We actively encourage recycling and coloured bags (available from the office, again at a nominal cost) are used for the recyclables; black bin bags must be used for wet (and other non-recyclable) waste. Our recycling goes to Marula Conservation Project – see www.marulaconservation.co.za for more information.

There is a recycling drop off point at Pick 'n Pay (between the supermarket and bottle store) where light bulbs & fluorescent tubes and batteries can be disposed of.

** See the final pages of this pack for more on what can and cannot be recycled with Marula Conservation Project.

Rules

Our full homeowner and building rules are on our website but the most salient ones are reiterated here:

Speeding – our speed limit is strictly 30km p/h.

Please adhere to this limit – not only is speeding a danger to the walkers & cyclists (and children) on the estate but there are also many vulnerable small creatures on the roads – snakes, chameleons, squirrels, birds etc.

No overtaking is allowed.

Domestic Pets – no pets are allowed on the estate.

This is to prevent interbreeding with our indigenous wildlife populations, and because domestic pets can spread diseases to which our wildlife has no resistance.

Feeding of Wildlife – this is not allowed.

Feeding not only disturbs the natural foraging behaviour of the animals concerned but creates a dependency in those animals to being fed. This in turn leads to them becoming habituated and unafraid of humans. In particular monkeys, baboons, warthog and nyala very soon become a problem - creating havoc and damage to property.

Firebreaks – a minimum of 10m around the house must be maintained annually.

This is a safety precaution that includes grass cutting, some bush clearing and trimming of trees that are particularly close to the thatch roofs.

Drones – no drones are permitted to fly over the estate.

Indigenous Plants – no exotic plants can be grown on the estate.

Invasive and exotic trees and plants quickly become a huge problem for an estate like ours. Many of these introduced species are extremely aggressive and very quickly “take over” from the original habitats. Not only does this rule make obvious sense to protect our environment and animals but there is now country wide legislation in place requiring land owners to remove invasive plants to avoid prosecution.

Noise & Light Pollution

Raptor's View is a tranquil, quiet wildlife estate and we request that all residents respect this quality of life and keep noise to a minimum. Every consideration should be given to making sure that your lighting does not impact on your neighbours especially in boma and braai areas. No Spotlights are allowed.

Building

The building rules & guidelines on the estate include - that houses may only be single story, within a 15m radius of the central plot peg, have thatched roofs and the exterior walls to be one of a choice of 3 specific colours. All additions and alterations require approval from the RVHOA building committee.



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Security

Our security provider offers a roving patrol service which can be booked to check on houses when residents are away – contact the office for current costs.

Southern Cross Schools

This is a co-educational day and boarding school offering pre-primary, primary and college education situated on the northern edge of our estate (but with their own entrance gate).

They state: “In this unique environment learners receive an independent education that balances academic excellence, sport and culture with learning that exceeds the boundaries of the classroom “.

Some of their bush lore classes – either drives or walks - often take place on Raptor’s View.

Things to do and Places to see

Blyde Dam Boat Cruise

The Blyde River is dammed at the mouth of the Blyde River Canyon to create the Blyde Dam at Swadini.

There are twice daily 1.5 hour boat cruises on the dam at 11h00 and 15h00 Monday – Saturday.

Call 015 795 5961 / 072 260 4212 for more information and bookings.

Hoedspruit Endangered Species Centre

The Centre focuses on the conservation of rare, vulnerable or endangered animals with Cheetah conservation as one of their core disciplines.

Call 015 793 1633 / 083 654 2299 for more information on activities and tours.

Kinyonga Reptile Centre

The centre’s mission is to conserve through education and research; to locate, propagate and relocate rare and endangered reptiles and to establish viable captive populations of rare and endangered reptiles.

It is open daily from 08.00-17.00. Call 015 795 5203 / 082 299 3981 for entry fees and more information.

Mariepskop

At 1945m above sea level Mariepskop is the highest peak in the northern Drakensberg Escarpment. Its height has led to the presence of the military radar equipment on the top of the mountain that has aided the preservation of the area. It is very scenic and is botanically diverse and offers fantastic views. Added attractions here are forest walking trails, the Klaserie Falls and the Blyde Picnic Site.

It is run by the Department of Water & Forestry and an entry fee is payable at both the viewsite and the picnic site. Call 015 793 2581/3 for more information.



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Moholoholo Wildlife Rehabilitation Centre

The centre is home to many abandoned, injured and poisoned wildlife and they run twice daily educational tours at 09h30 and 15h00 Monday – Saturday.

Call 015 795 5236 / 082 907 5984 for bookings and more information

Wildlife Checklist

There is a bird, mammal & reptile checklist booklet for the estate which is available from the office or an A4 version can be downloaded from the website.

Useful Numbers

Hoedspruit Police – 015 799 4000

Farmwatch – enquiries – 083 647 7951 emergency - 072 310 0032

Hoedspruit Fire Brigade – 015 793 0536 or 015 793 0728

East Gate Airport – 015 793 3681

Tzaneen Mediclinic – 015 306 8500

Tintswalo Hospital – 015 795 8600

Nelspruit Mediclinic – 013 759 0500

Hoedspruit Clinic – 015 793 9000/9026



Recycling list



Plastic

Food and beverage containers / Polystyrene
Water and soda bottles / Milk bottles
Household cleaning agent bottles / Ecobricks
Buckets / Clean black bags
Beverage (6 pack) shrink wrap



Contaminated and dirty plastic products
Plastic straws
Plastic wrap/clingwrap

Paper

Newspaper, magazines and books
White print paper and envelopes
Paper bags and egg cartons
Cardboard boxes (corrugated and other)

Dirty paper products
Waxed paper products
Used Tissues and toilet paper

Glass

Beverage bottles
Food jars and containers
Broken ceramics

Lightbulbs

Metal

Aluminium and steel cans / Clean used foil
Empty paint tins / Jar lids
Empty aerosol cans / Beer bottle tops

Dirty foil

Other

Electronic waste
Tetrapak products - long life beverage boxes

Food waste
Garden refuse
Medical waste
Medication
Bathroom waste / Nappies



RECYCLING LIST



PLASTICS

- Water and soda bottles
- Milk bottles
- Shrink wrap (6pack) plastic
- Cleaning agent/detergent containers
- Food containers
- Polystyrene
- Storage containers and buckets

PAPER

- Newspaper
- Magazines
- Books
- Cardboard boxes (all sizes)
- Egg cartons
- Print and stationary paper
- Packaging paper
- Clean tissue paper



METAL

- Aluminium cans
- Food tins
- Aerosol cans
- Clean aluminium foil
- Bottle tops
- Scrap metal waste
- Copper/brass products
- Lead products

GLASS

- Beer and wine bottles
- Food jars
- Broken ceramics



OTHER WASTE

- E-Waste - Broken electronic equipment
- Tetrapak - long life milk and juice boxes
- Arts and crafts supplies
- Old clothing
- Working and broken furniture
- Usable stationary and books

WE DO NOT RECYCLE THESE JUST YET

- Garden waste
- Food waste
- Medical waste
- Medication
- Hazardous waste
- Waste oil



IF YOU WOULD LIKE TO START RECYCLING AT YOUR HOME OR BUSINESS, GIVE US A SHOUT!

Phone - 071 429 7569

Email - cindy@marulaconservation.co.za

Website - www.marulaconservation.co.za