



News Bulletin

6 June 2018

IMPORTANT NOTICE!!

A notice regarding a planned water outage next week is doing the rounds, and has been confirmed to be true.

There is planned maintenance scheduled on the Blyde pipeline at the dam, therefore the pipeline will be out of commission from **15 June 2018** to **19 June 2018**.

The result is that town will not receive water for 4 days.

Our reservoir has the capacity to supply water for 2 days.

During last week's water outage in town, the reservoir lasted 54 hours, and the level had dropped to 15%.

We believe that we may be able to pull through at least to 3 days, and perhaps even to 4, if we all work together to utilise our available water wisely.

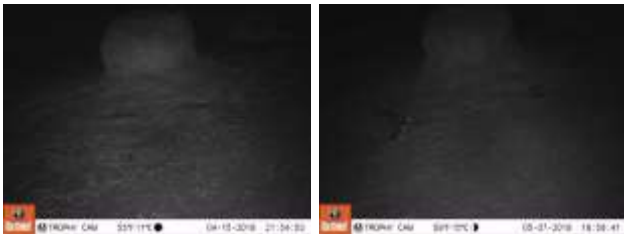
We should follow Cape Town's example:

- If you're planning a weekend away, this is the ideal time.
- All construction site supply lines will be shut off during this period.
- No watering of gardens permitted.
- No washing of cars permitted.
- Don't run baths, shower instead.
- Conserve toilet water, if it's yellow let it mellow, if it's brown flush it down.
- Fill up additional containers on Wednesday.

Remember when the water is finished, it's finished!!

Supplementary feeding program

Ever wondered what the value of supplementary feeding is and what animals benefit from it? It obviously depends on what feed is supplied. Besides waterbuck, zebra and wildebeest, here are a few trail camera pictures of just one of our feeding stations.



Animal off takes

We were busy with culling activity from 28 May to 1 June and we would like to thank the estate residents for working with us. Based on the proposed off take numbers, we have completed the bulk of the work. Removals included:

- 52 impala
- 28 warthog

We are following up some leads in order to capture 7 to 10 Giraffe live. Failing this we shall have to revise our options.

More impala need to be removed, this will be scheduled for later in June. Communication to residents will be via the bulk sms facility as usual.

Warthog off takes are completed, but should more warthog move onto the estate due to us providing supplementary feeding, additional off takes will be considered.

Baboon Patrols

We have reinstated the baboon patrols. Their function is to chase baboons away from homes. Please take note that it still remains the responsibility of the home owners to ensure their roofs are protected from any animal activity. We will assist in the form of the baboon patrol but cannot guarantee that the patrol will be in the vicinity of your home when the baboons come past.



Fence line cameras



The fence line camera project pivots around three key aspects: the cameras, the power supply and the communications. We have purchased the perimeter fence cameras which will be installed in key areas. We have purchased the power systems to power the cameras and now we are finalising the communications aspect with Letaba Wireless. The design criteria makes provision for offsite storage of recordings, thus we see them as an integral part of the solution. We are planning to have the project up and running by the end of June.

Alarms in homes

Please remember that the alarm you have in your home is a private contract between you and the security company/service provider with whom you have signed an agreement. Any queries or problems in this regard, the home owner is to address directly with the security service provider and not with Raptors View management.

Fence upgrade

Our teams continue to work on the fence line upgrades of the western, eastern and northern fence lines.

Fire season

A reminder that we are in a dry season and the risk of fires is ever present. Monitor our fire signs at the gates and always be careful when having a braai.

Remember to cut your firebreak.

Medical assistance

We remind you that we have subscribed the entire estate to Hoedspruit Medical Rescue. They will respond to any emergency for residents, their visitors and their employees.

Contact 072 170 0864

Canyon Risk Review

The board of RVHOA has recently conducted a 6 monthly review of Canyon Risk Services. The board was assisted by a task group consisting of:

- A member that experienced a two incidences during the last year
- A member who has a sound financial background
- A long standing member of the estate (over 15 years) who has watched RVHOA being serviced by the current and previous security providers on the estate.

The following matters were inspected and discussed:

- The contract pricing which is the same as the GES 5 year contract
- All relevant certificates and documents were obtained and copies given to RVHOA as per the request in the meeting in September.
- The audited financials for the short period were satisfactory, considering the initial establishment costs.
- The financials displayed a positive growth and should improve going forward.
- The communication and level of service is satisfactory, and in many ways better than the previous security companies.
- Director Schalk du Preez has most definitely gone out of his way to ensure that Raptors View's needs are met. He has weekly meetings with our Estate Manager and monthly meetings with the Security Director.
- Canyon Risk has introduced some useful systems which help improve our security and also assist the farm management team.
- The security officials have been randomly interviewed and are satisfied with their employment terms with Canyon Risk. Their salaries are in accordance with regulations imposed by PSIRA.

After deliberation and review, it was agreed that RVHOA would be happy to continue the current contract with Canyon Risk Solutions and advised them accordingly.

CANYON RISK NEW OFFICE NUMBER

015 004 0880

Tailgating

Recently, there have been a few cases reported of tailgating through the booms. Most surprisingly some have been home owners who have entrance/exit cards. Please refrain from this practice. We are unfortunately not able to set the booms to come down faster than they currently are, as the next setting down is a little too fast and could cause damage. Please report the person and vehicle registration number, if you can, to the office if this happens to you. In order to assist in avoiding this, we suggest that you pause for a second after entering or exiting the boom as this will then assist in not allowing impatient persons to tailgate. This is also a high security risk as the tailgater may not be a resident and may be here on malicious business. **Please assist in this matter and be aware, your safety is our concern.**

Speed limit on our roads

Following the Mount Edgecombe judgment regarding speed limits and enforcement thereof, our roads basically became public roads with 60km/hr speed limit. This is obviously not desirable on a wildlife estate, with children and animals roaming freely about. The board therefore took a decision, that the only way to resolve this problem was to have our road speed limits declared as max 30km/hr zones via the correct authority. An application was handed in to the Limpopo MEC: Transport and Community Safety, applying to have our speed limit reduced.

This was granted and we may now legally display 30km/h speed limit signs.



The MEC for Transport and Community Safety hereby authorise Raptor's View Home Owners Association to display 30km/h speed limit road traffic signs in terms of Section 57 (6) of the National Road Traffic Act of 1996 (Act No.93 of 1996) within the estate. The association is further authorised to display the association badge in conjunction with any such road traffic signs.

(Extract from official letter)

Signage

The three way stop at the corner of Tawny Eagle and Pygmy Falcon was erected to be operational for peak times to assist with traffic flow. Both contractors and residents are requested to please halt for each other.

Along the fence line you will notice "Authorised Access Only" signs. The estate is becoming very built up with more houses in close proximity to the fence. These signs are aimed at vehicles only and does not prohibit you from cycling, jogging and hiking along the fence line.

Hoedspruit – A plastic free zone

There is a local campaign to turn Hoedspruit into a plastic free zone. This can be achieved by stopping the use of single use plastics such as straws and plastic bags. Many of the restaurants have already joined the campaign.

As the HOA we support this drive, and remind all residents to remember to take their shopping baskets/bags when going to town.



Fiber Project

Unfortunately at this stage, we have no further news on the progress of the Telkom project which is currently on hold. We are still in the process of negotiating with the very slow wheels in the cog of a highly regulated state enterprise, namely Telkom. However, in parallel to this, whilst the board is busy negotiating with Telkom, our Telkom sub-committee have jumped into action getting the necessary information and quotes from other possible fiber suppliers. In the event that all falls flat with Telkom negotiations and the current situation is not resurrected, we will have alternatives to present to you ASAP.

We plan to investigate 2 to 3 viable alternative suppliers for the Hoedspruit area who can fulfill our criteria. You will be given the opportunity to vote on your preferred supplier and thereby giving us the go-ahead to negotiate a contract.

We truly apologise for the delay. Please know that we are as keen as you are to get fiber to your homes. We will keep you informed as and when we have more relevant information. Thank you for your understanding.

Water Reservoir

Last week the full value of our new reservoir was experienced. Town was without water in excess of 48 hours and although our reservoir level dropped to below 20%, our residents were able to continue to have access to water in spite of such an event.

Water Testing

We have recently had our water tested at 5 locations:

- Incoming water
- Reservoir water
- Pump station 1
- Pump station 2
- Phase three

The happy conclusion is that the water in our reticulation system is suitable for human consumption.

Land Surveyors

We would like to remind members that your board has adopted the position that should a boundary peg or an existing house conduct building activity that is situated close to any boundary line, we will insist on having

- a) The boundary lines surveyed in relation to the original peg position
- b) In the case of an existing house, the boundary to be surveyed, along with the house in relation to the boundary.

This is to ensure that buildings do not extend beyond their property boundaries. The estate is more than 75% developed and at the current rate the estate could reach its full capacity within 5 to 6 years.

Possible Legal Issues Facing Estates in 2018

An article in the latest "Estate Living" explains some issues that could face estates in 2018:

- Regulation of drone use
- Regulation of the operation of estate agents
- Control of conduct on estate roads
- CSOS
- Air BNB and short term letting issues.

<https://www.estate-living.co.za/news/possible-legal-issues-facing-estates-in-2018/>

The board of RV continues to work behind the scenes and have already addressed or are in the process of addressing most of these issues.

In addition, the board has identified the following areas of concern:

- Occupational health and safety especially on building sites
- PoPi Act

Both of these will be addressed.

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Members contact details

Members please update the office as soon as there are changes to contact details, postal addresses, residential addresses etc.

Manager on leave

Byron will be on leave from 9 June to 17 June, returning to work on 18 June 2018.

During this period day to day tasks will be dealt with by the manager on duty. Any building related matters will be addressed upon his return.

Home Owners Rules

There was an error in the body of the email regarding the closing date for voting on the Home Owner's Rules.

Please note the closing date is 15 June 2018

Eskom tariff increase

There is an Eskom tariff increase of 5.23% which takes effect on 1 June 2018 - see notice at the end of the bulletin

Long Service Award

Mr. Regent Ngwenya has worked with us for 5 years and was given a certificate of long service during May. Mr. Ngwenya always smiles and forms part of the amazing estate team striving to keep this estate one of the best in the country.

Thank you for your efforts Regent.

Registration of fingerprints for contractor's gate

The contractor's gate now operates on a biometric system. If you're a frequent user, please remember to register your finger prints with Wilna, at the office on Mondays to Fridays from 09h00 to 13h00.

Save the date

River braai

All residents are welcome

30 June 2018

14h30

Western fence drainage line

RSVP by 22 June 2018

info@raptorsviewhoa.co.za

We supply tables, fires and loos. Bring your tjop, dop, cutlery and chairs.



2018 AGM

Raptors View AGM will be held on the 4th of August 2018. Documentation will be sent out timeously in this regard.



Approved average tariff increases for 2018/19

On 15 December 2017, the National Energy Regulator of South Africa (Nersa) determined Eskom's allowable revenue for standard tariff customers of R 176 410m for the 2018/19 period. This revenue results in an annual average price increase of 5.23% from 1 April 2018 to Eskom's direct customers and a 7.32% increase from 1 July 2018 to municipalities.

The tariff increases for the 2018/19 financial year are as follows:

Average Standard tariffs	5.23%
Local Authority 1 July 2018 (Municipal)	7.32%
Eskom direct	
Businessrate, Public Lighting, Homepower, Homelight 40A, Landrains, Landlight	5.23%
Megaflex; Miniflex; Nightsave Urban; WEPS; Megaflex Gen	6.00%
Affordability subsidy charge*	15.41%
All other tariff charges	5.23%
Ruraflex; Nightsave Rural; Ruraflex Gen	5.23%
Homelight 20A	5.10%
Block 1	5.23%
Block 2	5.23%



* Due to the affordability subsidy charge increase of 15.41%, the average increase for these tariffs will be 4%. The actual impact may differ depending on the individual customer's load factor. The reason for the affordability subsidy charge increase is to cover the cost of the lower increases for the Homelight 20A tariff as determined by Nersa.

There are no tariff structural adjustments for 2018/19.

In addition to the standard tariffs, Eskom may raise additional charges for direct services as a result of a request or an action of the customer. Refer to Eskom's 2018/19 schedule of standard charges for the types of charges and the updated rates.

For tariff impact calculations and for more information on Eskom's schedule of standard prices, please refer to the website: www.eskom.co.za/tariffs.

Please note that the documents/ rates on the internet as well as this communication, takes into account the VAT increase.

