



## News Letter July 2021

### Tap code procedure

The owner/resident must SMS the message “**Tap1**” to the RV access intercom number (076 302 8380). If you have more than one visitor type in 2/3/4 for multiple entries.

You will receive an SMS response with a 5 digit entry and a 5 digit exit code which you give to your visitor/s.

On arriving at the boom, punch in your entry code on the visitor’s key pad.

The boom will open and the visitor can enter.

When exiting at the boom, punch in your exit code on the visitor’s key pad. The boom will open and you can exit.

Take note that these codes are only valid for one use. Codes must be obtained for every single vehicle.

All codes expire at midnight.

**An alternative** to the above-mentioned procedure:

The visitor punches the stand number to be visited on the access intercom.

The intercom will connect to the resident’s cell phone, who will then have direct communication with the visitor. Once the resident is happy to receive the visitor, he/she presses “9” on their phone and the boom will open and the visitor can enter.

A number of residents have been experiencing problems receiving a TAP code from the main gate entrance access system. This is due to the poor and unstable Vodacom signal on the estate. Please resend TAP1 if you have not received a response within a few minutes.

### Governance matters regarding the various Committees.

The Board of Directors is encouraging the use of Committees to ensure that more members and residents on the estate participate in important activities and projects which are of interest to them and where they can bring their particular expertise.

These Committees research, consult and present their recommendations to the Board. As a result, the Board has passed a Resolution setting out the various functions and objectives for each Committee. It should be noted that the Board does not delegate any powers to the Committees and they may not contract or incur any expense on behalf of the Board.

We wish to thank all Committee members for their invaluable contributions and the superb work they are doing and we look forward to the on-going interaction and support.

## **Screening of domestic workers**

Many of the domestic workers and gardeners working on the estate have not been screened and had SAPS clearance done for a number of years. This poses a security risk for Raptor's View residents. In the past some have been found to have criminal records. We require all domestic workers and gardeners to be screened at Canyon Risk Solutions at least every two years, to mitigate this risk.

## **Appointment of Administration Manager**

We are pleased to announce that Danielle McFarlane was appointed as the Administration Manager at Raptor's View. Danielle started on 7 June, has fast become part of the team, and is doing well with the day to day administration.



## **Compliance with POPIA**

As we all know the compliance due date for the Protection of Personal Information Act, 4 of 2013 ("POPIA"), was 1 July 2021. This deadline brings a few changes.

You would have seen emails being circulated with regards to protection of your personal information. Misuse in any form of any personal information is now a criminal offence, punishable by a large fine or imprisonment. There are now very strict regulations as to how we store and what we do with personal information gathered by the HOA in the normal course of business.

Part of the requirement is that we have to appoint a POPIA compliance officer for RVHOA. James Cary, the GM, is our main compliance officer and Danielle McFarlane our Administration Manager is deputy compliance officer. James is in the process of completing the required compliance course and the office now has a POPIA file in which all relevant compliance letters and details are being kept as per regulation. Every endeavour will be made to ensure that your information is secure and only used for the purpose for which it was intended.

## Raptor's View AGM for 2021

Lovelle, the Raptor's View Chairperson, has asked that all owners please be aware that, in terms of the voting procedures for Raptor's View, only ONE vote is allowed per stand. If the ownership of your property is in two names or as partners, kindly note that you must decide between you who will have the vote on behalf of that particular property. This will save time at the AGM and eliminate any confusion on the day.

Due to the current Covid restrictions that limit gatherings, no date has yet been set for the AGM.

## Please save that swimming pool water

Water remains one of the country's most valuable assets. When your pool needs repairs or renovations and the water needs to be pumped out, management requests that you please save the water. Management request that your chosen contractor come on site with suitable storage for the water and that way it can be returned to the pool on completion. Your saving would be approximately 70 000 litres.

## Alien Invasive Plant Species Identified on the Estate



### Fact Sheet:

Name:	<i>Xanthium strumarium</i>
Common name:	Large Cockelbur (Eng) Kankerroos (Afr)
Origin:	Probably Central and South America. Introduced to South Africa from Europe and first reported in 1881
Growth:	It is an annual. In other words it completes its life cycle in one growing season. The burs are spread by water and on the fur of animals
Invades:	Cultivated lands, roadsides, watercourses and dams
Status:	A declared weed – category 1b, that must be removed and destroyed as part of an invasive species control programme
Danger:	This plant is poisonous as well as a skin irritant.

## Fire monitors

The Fire Management Plan for Raptor's View is currently under review. The plan includes the appointment of fire monitors in the four geographical sections of the estate.

The purpose of the fire monitors is to take charge in the event of a fire in their section.

The fire monitors' responsibilities would include:

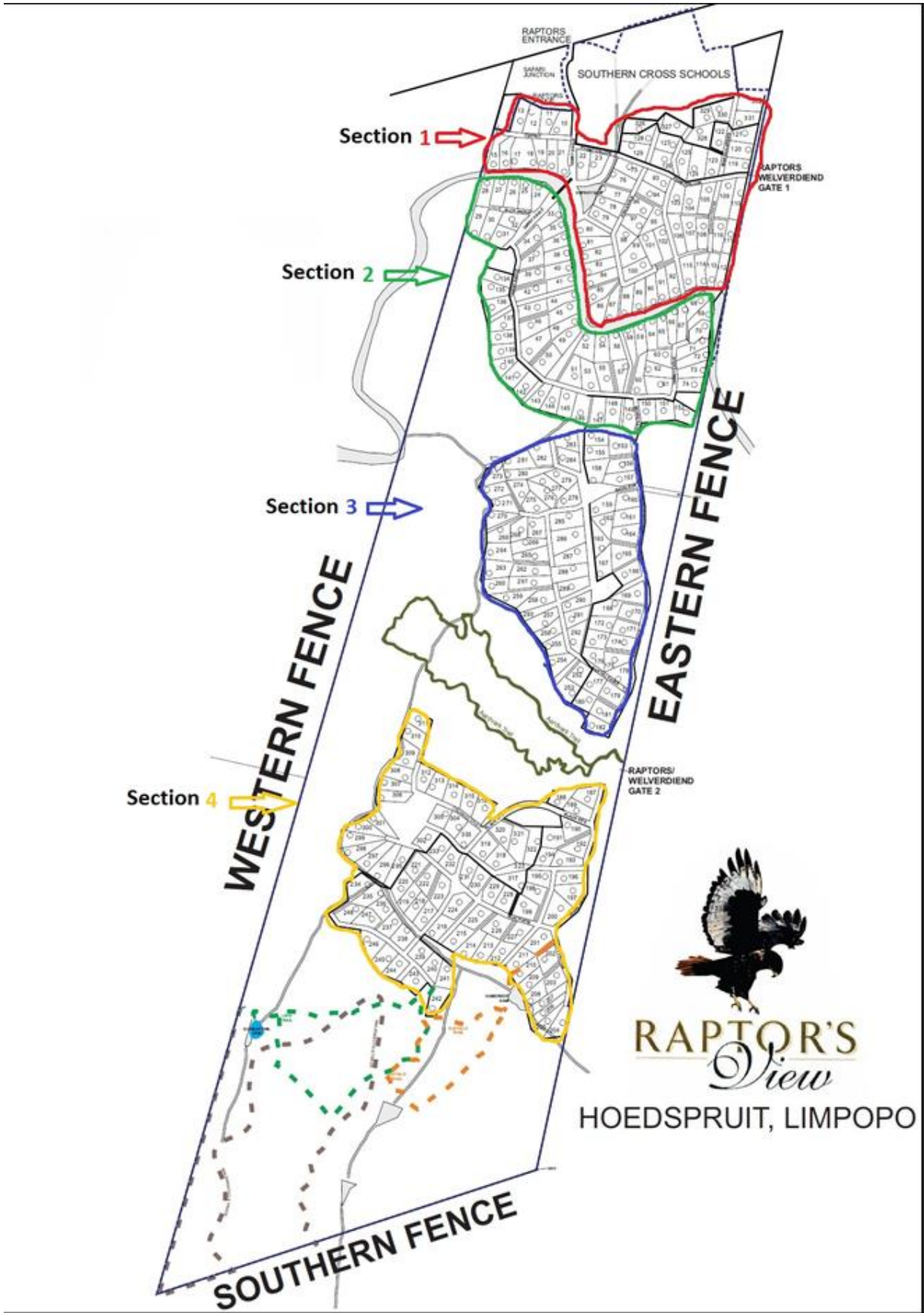
- a) Make sure that the necessary information is obtained, e.g. stand number, house or veld fire, owner's telephone numbers (landline and cell), check for any injuries etc.
- b) Notify the estate management and security.
- c) Sound the alarm.
- d) Arrange for help from other local houses.
- e) Notify adjoining house owners of fire in case of the fire spreading.

To date, only a few volunteer fire monitors have come forward. Ideally three monitors per section would be required.

Section 1	Liesl Erasmus RV 24	Danie Erasmus RV 24	
Section 2			
Section 3			
Section 4	Janine Scorer RV 299	Heidi Anderka-Margetts RV 189	

Those interested in being appointed as fire monitors are requested to please contact the office. The necessary induction and orientation will also be facilitated.






Fire management plan sections

## Covid-19 update


A number of residents on the estate have reported that they have contracted the Covid-19 virus. We request that all residents exercise the necessary precautions when out and about in Hoedspruit and comply with the lockdown regulations. The bird hide will remain closed until further notice.

### HOW TO PREPARE IN CASE SOMEONE GETS SICK IN YOUR HOUSEHOLD




Life has to continue even where COVID-19 is spreading. Here's how to stay safe.

#### GET YOUR CONTACTS READY




For health information and care: your doctor, health facilities, health centre/hotline and emergency numbers.




For your support network: family, friends, neighbors, school or work.


#### WHAT SHOULD BE PREPARED



Stock up on supplies such as regular medicines, medical masks and cleaners/disinfectants.




Prepare a separate room or isolated space, and keep distance from others.




Put in place a support network for groceries, transport, childcare and other essentials.

REMEMBER, IT'S ALWAYS SAFER TO




KNOW YOUR RISK. LOWER YOUR RISK.



**WHAT TO DO IF SOMEONE IS SICK IN YOUR HOUSEHOLD**


Life has to continue even where COVID-19 is spreading.  
Here's how to stay safe.



**1 ISOLATE THE SICK PERSON**

Prepare a separate room or isolated space, and keep distance from others.

Keep the room well ventilated and open windows frequently.






**2 REDUCE CONTACT WITH THE VIRUS**

Identify one household member to be the contact person who is not at high risk and has the fewest contacts with people outside.

Wear a medical mask if in the same room as the sick person.

Use separate dishes, cups, eating utensils and bedding from the sick person.

Clean and disinfect frequently touched surfaces.






**3 TAKE CARE OF THE SICK PERSON**

Monitor the sick person's symptoms regularly.

Pay special attention if the person is at high risk for serious illness.


Ensure the sick person rests and stays hydrated.








**! DANGER SIGNS**

Call your healthcare provider immediately if you see any of these **danger signs**:


- Difficulty breathing
- Confusion
- Loss of speech or mobility
- Chest pain



**REMEMBER, IT'S ALWAYS SAFER TO**

**KNOW YOUR RISK. LOWER YOUR RISK.**



## Important Contact numbers

Estate Management (emergencies only)	071 675 2525
RV Main Gate	015 793 1663
Canyon Risk Solutions	071 218 1994
Medical Response	072 170 0864
Police	015 799 4000
Fire Brigade Maruleng	015 793 0728
After hours Primary Health Care Assistance for Medical Emergencies from 6pm to 6am (no house calls)	063 051 2999
Times: Weekdays: 18h00 – 06h00 Monday – Thursday	
Weekends: 18h00 Friday – 06h00 Monday	
The doctor-on-call would be one of those shown below:	
Dr S. Verhagen, Dr A. Polley, Dr J. Mkhebela, Dr M. Kirstein, Dr H. Shivambu	